City of Festus – Customer Water Account Application

(Office Use Only)

Account Number _____ Own/Rent Deposit Amount _____ Date _____

PLEASE PRINT NEATLY– All fields MUST be completed or use "N/A" when applicable

Property Address _____

Billing Address (If Different) _____

Applicant First Name _____ Last Name _____

Date of Birth_____ SSN_____

Driver's License #_____ Contact #_____

Email Address _____ Paperless Billing ☐

Co-Applicant First Name _____ Last Name _____

Date of Birth_____ SSN_____

Driver's License #_____ Contact #_____

Email Address _____ Paperless Billing ☐

If you rent, the Property Owner's information is required below to initiate water and trash services:

Property Owner's Name _____ Phone Number _____

Address _____

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Bills are due on the 15th of the month. Delinquent bills are subject to disconnect on the 1st of the following month.

In the event of default, you agree to pay for all reasonable services incurred to collect the charges for services rendered by the City of Festus, which may include the following: all reasonable attorney fees, court costs and collection services. These service fees could range from 10-30% in addition to the outstanding balance due.

You agree that in order for us to service your account or to collect any amount you may owe, our city's representatives and the representatives of our debt collections agency may contact you by telephone at any number associated with your account, including wireless telephone numbers, which could result in charges to you. Our city's representatives and the representatives of our debt collections agency may contact you by sending text messages or emails using any email address you provide to us. Methods of contact may include using prerecorded/artificial voice messages and/or use of an auto-dialing device as applicable.

It shall be the responsibility of the residents to notify the City upon departure from location to finalize the account. The first date of notification will be used. If the resident fails to notify the City, the first notification of any new resident's start date shall be used for the final of the previous person.

By signing, you agree that you (both, if applicable) have read this disclosure and agree that our city's representatives and the representatives of our debt collections agency may contact you (both) as described above. Also, you are acknowledging that you understand that if you or an appointed person is NOT present at the scheduled time for water to turn on, it shall NOT be rescheduled until the following working day.

NOTE: If there is a co-applicant, both must sign.

_____	_____	_____	_____
Applicant Signature	Date	Co-Applicant Signature	Date

Name

Customer Number